

Ashutosh Sharma

Data analyst

My Contact

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 **Web**

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Education

- B.E. in Electronics and Communication Engineering, Jaipur Engineering College, Jaipur, Completed in 2010

Skill

MY SQL	★★★★★
Hive	★★★★★
Presto	★★★★★
Excel	★★★★★
AWS	★★★★★
Power BI	★★★★★

Awards

Oct 2021 | Paytm First Games

The Best Employee of the Year

About Me

Hi, I'm Data Analyst with over 9 years of hands-on experience on business intelligence insights, reports for one of the largest Fin-Tech and Mobile Gaming organizations in India.

Work Experience

Pine Labs | Sr. Engineer (Payment solution)

May, 2022 – Present

- Mine and Analyse technical issues and incidents for Pine- Labs POS devices and generate actionable insights. Work involves analysing Merchants transaction data, identifying process bottlenecks, business performance analysis etc.
- Used to look after the complex technical issues of POS devices. Configure POS devices on UAT server for testing purpose.

Paytm First Games | Data Analyst (Online gaming)

June'18– May'22

- Compile, analyze, and report on customer acquisition, retention, and reactivation data
- Perform Predictive Analysis, Hypothesis Analysis, Basket Analysis etc.
- Track transactions, GMV, users and many more parameters on regular basis
- Handling automated reports and dashboard (use Excel) which provides meaningful business insights for the business heads
- Mine large amounts of data and extract impactful insights that influence the strategy for operations
- Translating numbers, analyze users' life cycle and Bucket analysis and share all findings for business
- Accountable for KPI reports
- Ad hoc Analysis required by other teams for the retention of users and get the idea about the business and take the discussion accordingly
- Creating and following processes to keep data confidential

Pine Labs | MIS Reporting (Payment solution)

Jan'16 – July'18

- Perform Back-end activities, configure and upload the details of EDC (POS devices), configuring the bank details on Pine server for smooth transactions.
- Prepares MIS reports on excel as daily activity to evaluate daily track progress work done by field engineers.
- Compile data, prepare and share monthly / quarterly updated reports on PAN India as per the requirement by Senior Management.
- Used MY SQL for collecting all the performed work of field engineers, prepare the report on daily basis to keep a track on the work done by engineers, and share it with managers, coordinators and TLs on PAN India.

Star Link Communication | Support Engineer (Biometrics)

Sep'15 – Jan'16

- Tele support to client on phone and team viewer.
- Ensuring product's efficacy by installing and operating equipment at sites.
- Preparing daily report/work on excel

P K Morgan | Support Engineer (Health care)

April'14 – Sept'15

- Doing on site preventive visits for tier 1 clients for making them enable to use the machines smoothly
- Servicing & troubleshooting the machines at client site.
- Applying personal judgment and convincing the clients in replacing parts and component of products

HD Consortium | Support Engineer (Health care)

April'14 – Sept'15

- On call support to the client
- Troubleshooting and servicing the BCC machines, Electrolyte Analyzer and bio medical instruments